



Ericsson Experienced RNC, RAN, Node B Cellular Technician Level 1, Level 2 and Team Lead Positions

- Summary:** Glow Networks is looking for an Ericsson Cellular Technician that is responsible for delivery of field support in a wireless field environment
- Education:** Completion of Ericsson (preferred) or other equipment manufacturer RAN, RNC, Node B and/or Cellular Technician course is desired; equivalent field experience is desired.
- Certifications:** N/A
- Work Experience:** One to Five years experience in Ericsson cellular site field support
- Reports To:** The technicians will report to the Installation and Commissioning Manager, Site Team Lead, and the customer's manager
- Physical and/or Special Requirements:** Candidate must have his/her own truck, tools and laptop computer and must be physically able to perform the job functions in isolated cell sites.

Working Conditions: UMTS or GSM sites; will typically be the senior technician on site.

Responsibilities: (Described as essential functions of the job):

- Provides field support for wireless Radio Access Networks: Node Bs, Microwave, and RNC's
- Responsible for repair and preventive maintenance activities to pre-defined sites within a specific geographic area
- Sites are located across Canadian southern provinces.
- This person will also be part of an on-call team to provide after hours support for the same geographical area.
- This person will have the flexibility to be based at home or on the local office.
- May work on in-service or out-of-service equipment.
- Ability to quickly learn and retain relevant system knowledge through applied learning, reading of standards documents or other documentation and review of test plan documents.
- Requires excellent troubleshooting skills
- Requires excellent written and communication skills in order to resolve complex system problems

Special Skills:

- RAN, RNC, Node B, Microwave transmission interface and equipment knowledge
- Strong Leadership Skills, Change Management / Adaptability (For STL)
- Computer competency; interpersonal, organizational ability and time management skills

Intent and Function of Job Descriptions:

Job descriptions assist organizations in ensuring that the hiring process is fairly administered and that qualified employees are selected. They are also essential to an efficient appraisal system and related promotion, transfer, layoff and termination decisions. Well constructed job descriptions are an integral part of any effective compensation program.

All descriptions are reviewed to ensure that only the essential functions and basic duties have been included. Peripheral tasks, only incidentally related to each position, have been excluded. Requirements, skills and abilities included have been determined to be the minimal standard required to successfully perform the positions. In no instance, however, should the duties, responsibilities and requirements delineated be interpreted as all-inclusive. Additional functions and requirements may be assigned by supervisors as deemed appropriate.



In accordance with the Americans with Disabilities Act, it is possible that requirements may be modified to reasonably accommodate disabled individuals. However, no accommodations will be made which may pose a serious health or safety risk to the employee or others or which impose undue hardship on the organization.

Job descriptions are not intended as and do not create employment contracts. The organization maintains its status as an "at-will" employer. Employees can be terminated for any reason not prohibited by law.